

YOU ARE IMPORTANT TO US.

We value you...our shoppers, our tenants and our employees. As such, we are closely monitoring all developments related to COVID-19 (coronavirus) and remain committed to taking whatever steps are necessary to protect everyone that visits or works at the center.

We immediately implemented an enhanced and thorough cleaning program which includes the CDC-approved disinfectants.

We have expanded our janitorial crews and are committed to exceeding the hygiene standards established by both the CDC and the World Health Organization. To prepare for business each day, janitorial completes a thorough disinfecting and sanitizing during non-operating hours. Then throughout each day we have increased cleaning, disinfecting, and sanitizing in all of the common areas of the Center—including but not limited to:

- Common area door handles and surfaces (interior and exterior)
- Common area glass in the Food Court
- Food Court and Plaza Restrooms
- Children's strollers
- Wheelchairs
- Food court (tables, chairs)
- Atrium Playground
- Outside seating areas
- Drinking fountains
- Vending machines
- Trash cans
- Guest Services and Security Desk
- Mall Office

Furthermore, we have provided additional hand sanitizing stations in the Food Court and the adjacent restroom hall.

The Precautionary Measures provided by the CDC have been posted in all restrooms and at Guest Services.

Commercial size Purell Hand Sanitizer has been distributed to all our stores to be placed in the cash wrap area and made accessible to all customers.

We are also advising that anyone who is sick stay at home and to observe the safety precautions recommended by the CDC, including:

- Frequent hand washing
- Avoiding touching your eyes, nose and mouth with unwashed hands
- Hand sanitizing

The proactive steps we have taken are designed to keep everyone as safe as possible.

We recognize this is an ever-changing situation and are in contact with health authorities to ensure we continue to implement the highest and most effective protocols as updates become available.

Thank you,

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